



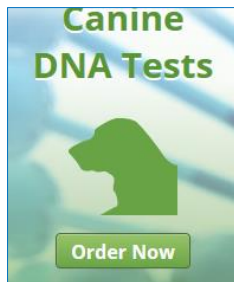
DNA Testing Web Shop

Step-by-step guide to purchasing DNA test kits

Web address: www.ahtdnatesting.co.uk



1. Click **Order Now** on Canine DNA Tests



2. **Select your breed from the alphabetical list.**
 - Please note some breeds may not be listed under the most obvious letter (e.g. Miniature Dachshunds are under M rather than D).
 - If you cannot find your breed, please email dnatesting@aht.org.uk with the details and we will be able to advise or add that breed at your request.
3. **Select the Test(s)** you require by putting a **number** in the box indicated by the arrows. You can order tests for more than one dog on this screen. Details for individuals will be added later.

Example:

Canine Tests

Select Breed » Select Test » Animal Information » Client Information » Payment

Please select the tests you require using the form below.

Test Name	Price (inc VAT)	Quantity
Combined Test – IGS (Vitamin B12 Deficiency) Sensory Neuropathy and Trapped Neutrophil Syndrome -- Test Information	£68.00	0
DNA Profiles -- Test Information	£30.00	0
Imerslund-Gräsbeck Syndrome (Vitamin B12 Deficiency) -- Test Information	£48.00	0

Basket
Your basket is currently empty.

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Tibetan Terriers Combined
January 2016

At the bottom of this page, click **Next Step >>**

4. Your details:

If you have **ordered DNA test kits online recently**, please complete the Existing Customer Log In

Existing Customer Log In

Email Address

Password

Remember Me

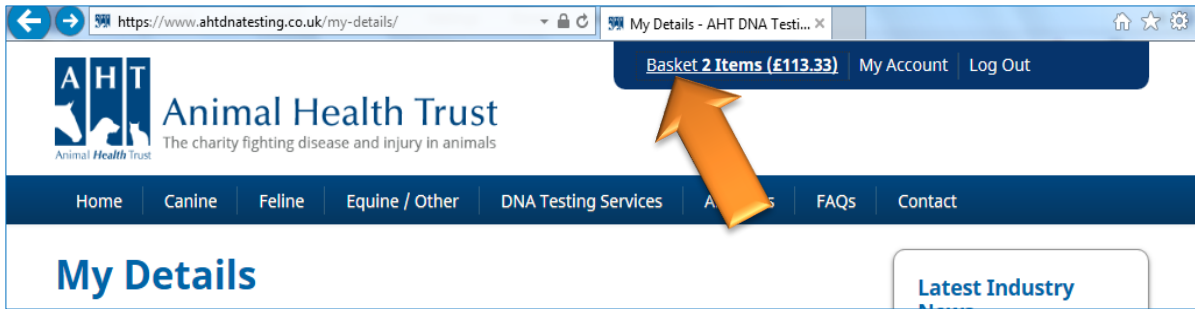
[Register](#)
[Forgotten Password](#)

If you have **never ordered from the DNA Web Shop before**, please click Register under New Customers

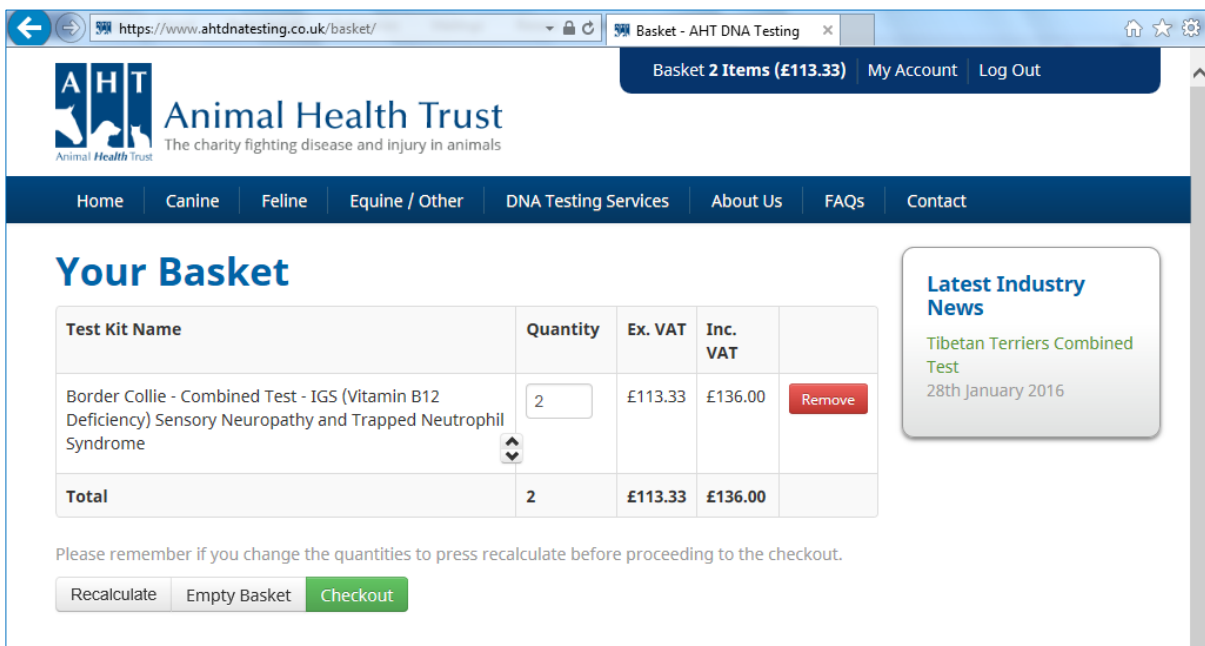
New Customers

If you haven't purchased from us before please click the button below to register for an account.

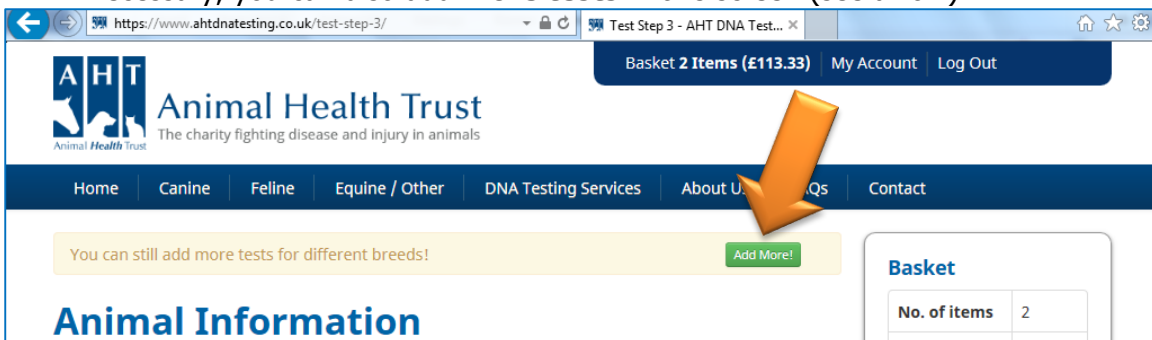
- Complete the requested information **then** log in as an **Existing Customer**
- Add your name, address and contact details and click **Save**
- Then go to the blue bar at the top of the page and click **Basket**



5. Double check that you have requested the correct tests, then click **Checkout**
 - (this will take you to a screen to add your animal details, not directly to payment details)



6. Complete animal details for each test requested. NB: Please enter animal details **very carefully and accurately as this is how they will appear on your results certificates.**
7. If necessary, you can also add **more tests** in this screen (see arrow)



If you have ordered from us before and have animals already registered on this system, you can click **Saved Animals** to select the animal information you want to use. (NB: If you have problems selecting a particular animal, please click into the **BLANK SPACE** in the box above the first animal on the list (indicated with the arrow and highlighted here in **yellow**). This will clear the information and allow you to select an animal from the list. Also do this if you want to **add a new animal** to the list.

Animal Information

Select Breed » Select Test » Animal Information » Client Information » Payment

Canine

Border Collie - Combined Test - IGS (Vitamin B12 Deficiency) Sensory Neuropathy and Trapped Neutrophil Syndrome (#1)

Saved Animals

999333888444 (Fred)
5577888444 (Molly)

←

If you've previously entered an animal's data you can select it above to save you entering it again. If you wish to edit an animal's information you can do this under your **saved animals** page. If you wish to enter a new dog, simply change the saved animal dropdown to blank.

Breed

No. of items	1
Cost	£56.67
VAT	£11.33
Total (inc VAT)	£68.00

[View Basket](#)

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28th January 2016

8. Click **Next Step >>** to get to the **Client Information** screen:

Animal Health Trust
The charity fighting disease and injury in animals

Basket **2 Items (£113.33)** [My Account](#) [Log Out](#)

Home

Canine

Feline

Equine / Other

DNA Testing Services

About Us

FAQs

Contact

You can still add more tests for different breeds or review animals' information!

[Review Information](#) [Add More Tests](#)

Client Information

Basket

No. of items	2
Cost	£113.33

Scroll down to **Shipping Information** and tick the box for **Same as billing address** or add a different address:

Shipping Information for test kits

Same as billing address (above)

Recipient First Name*

Scroll down to **Report** and indicate how you would like your results delivered (you can only choose one option). Email results will only be sent to the email address supplied in your details.

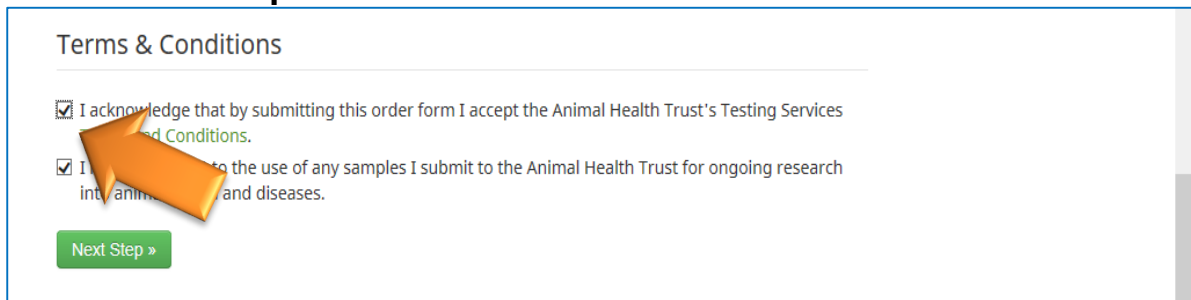
Report

How would you like the report delivered?

Email
 Postal
 Fax

Scroll down to **Terms and Conditions**. You **MUST** tick the top box (see arrow) to indicate that you accept our Terms and Conditions. (You can untick the bottom box if you wish)

Then click **Next Step >>**



Terms & Conditions

I acknowledge that by submitting this order form I accept the Animal Health Trust's Testing Services and Conditions.

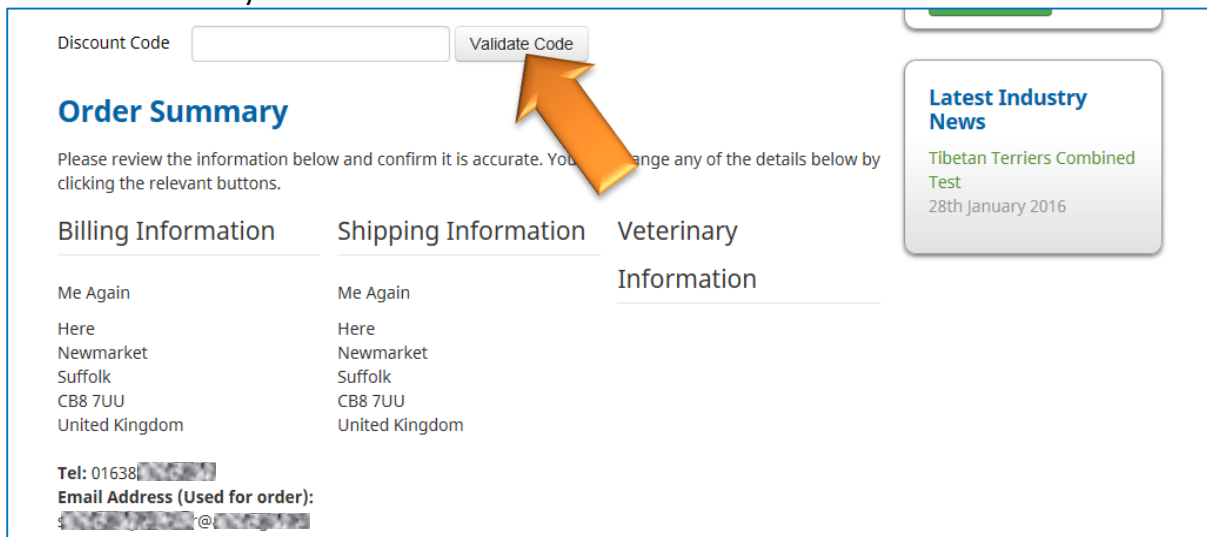
I consent to the use of any samples I submit to the Animal Health Trust for ongoing research into animal health and diseases.

Next Step >>

9. This will take you to the **Order Summary** page (headed **Payment**):
If you have a **Discount Code**, please enter it in the box and click **Validate Code** (please note that some discount codes have an expiry date – if you have problems with this, please check with the breed club who has issued the code to check if it is still valid)

Below this is your **Order Summary**

Double check your information is correct.



Discount Code Validate Code

Order Summary

Please review the information below and confirm it is accurate. You can change any of the details below by clicking the relevant buttons.

Billing Information Shipping Information Veterinary Information

Me Again Me Again

Here Here

Newmarket Newmarket

Suffolk Suffolk

CB8 7UU CB8 7UU

United Kingdom United Kingdom

Tel: 01638

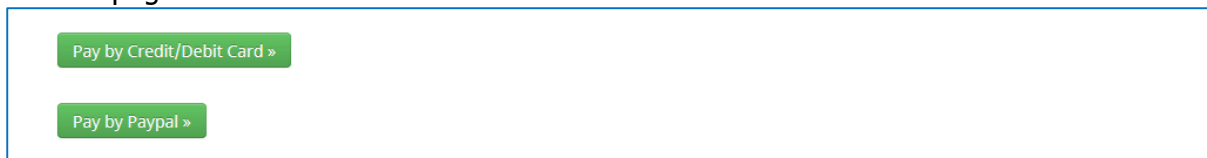
Email Address (Used for order):

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10. Choose your method of payment by clicking one of the green boxes at the bottom of the page:









Pay by Credit/Debit Card >

Pay by Paypal >

11. If you opt for **Pay by Credit/Debit Card**, please ensure you select the correct version for your card. Then follow onscreen instructions to complete payment.

How do you want to pay?

 Visa	Credit Card	>
 Visa Debit	Debit Card	>
 Visa Electron	Electron	>
 MasterCard	Credit Card	>
 Debit MasterCard	Debit Card	>
 American Express		>